

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

APPLICANT : Clive BEARMAN CONFIRMATION No. : 6874  
SERIAL NUMBER : 10/691,535 EXAMINER : Grant M. Ford  
FILING DATE : October 24, 2003 ART UNIT : 2442  
FOR : SYSTEMS AND METHODS FOR ACCESSING WEB SERVICES VIA AN INSTANT MESSAGING  
CLIENT

**RESPONSE TO NON-FINAL OFFICE ACTION**

**Mail Stop Amendment**

Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Dear Sir:

In response to the Non-Final Office Action mailed December 23, 2009, please amend the above-identified application as follows:

**Amendments to the Specification** begin on page 2 of this paper.

**Amendments to the Claims** begin on page 4 of this paper.

**Remarks/Arguments** begin on page 16 of this paper.

It is not believed that extensions of time or fees for net addition of claims are required beyond those that may otherwise be provided for in documents accompanying this paper. However, if additional extensions of time are necessary to prevent abandonment of this application, then such extensions of time are hereby petitioned for under 37 C.F.R. § 1.136(a), and any fees required therefore (including fees for net addition of claims) are hereby authorized to be charged to our Deposit Account No. 033975 (Ref. No. 062070-0311796).